

A registered financial services provider (FSP 43404). >>

Broker service undertaking



We believe in thinking differently about insurance solutions to creatively transform and simplify traditional processes.

Ibiliti undertakes to:

1. Pay attention to your needs and see possibiliti and opportunity for your business.
2. Maintain a high level of professional knowledge and skill to ensure capibiliti:
 - We empower you with simple products, services and solutions that best fulfil the needs of your client.
 - You will only deal with a competent team with the necessary experience and regulatory qualifications.
 - We will be ready to serve you at all times. If you leave a message, we will return your call promptly!
 - We will provide you with training material, as well as system and product training for you and your staff.
 - We guarantee an unbeatable turn-around time of two hours on quotes and amendments submitted online (only if no survey or reinsurance assistance is required). We provide a 24-hour turn-around for quotes submitted via e-mail.
3. Offer sustainibiliti: We know that competitive pricing is an important factor. We focus aggressively on target risk that delivers sustainable income over a long period of time. We are not the cheapest! If we quote there will be no premium increases in the first year.
4. Ensure flexibiliti in our offering to cater for the needs of different businesses, whilst maintaining a standard format – the client selects the cover he/she requires.
5. Serve you with the highest level of credibiliti:
 - To behave ethically and to comply with all legislation regulating the financial services industry.
 - To disclose the exact amount of commission and fees earned by all parties on all transactions.
 - To limit our product offering to dedicated brokers who have a formal agency agreement in place. >>
6. Provide you with access to accurate real-time finance, loss ratios and portfolio management statistics to pro-actively manage profitibiliti.
 - We will communicate all relevant and available information with regards to your portfolio.

Ibiliti Underwriting Managers takes responsibiliti for our actions.
Your support is important to us!

Our values

Possibiliti

Recognising opportunities; making the most of it whilst enabling everyone to reach their potential.

Responsibiliti

Being mindful of our overall responsibilities.

Capibiliti

Recognising ability, honesty and integrity to create a competent environment.

Sustainibiliti

Offering long-term solutions and not just products.

Flexibiliti

Adapting to cater to the unique needs of our brokers and their clients.

Credibiliti

Nurturing a winning network of partners through ethics and mutual loyalty.

Profitibiliti

Maximising return to our principals, as well as the brokers' bottom line.

Adaptibiliti

Open to new ideas and solutions to adjust to new conditions and changing environments.