



Account Blocking

*Ibiliti Underwriting Managers (Pty) Ltd - Reg No: 2011/004766/07
A registered financial services provider (FSP 43404). >>*

ibiliti
We do what we say. That simple!

Account Blocking

Ibiliti provides an Account Blocking Facility, used mostly by our approved brokers, as a mechanism to disallow use of the 1Web system in the case of non-payment or non-compliance by a User.

Should our clients be unavailable to their clients where it is deemed an emergency situation, Ibiliti will act in the interest of Ibiliti's business continuity.

You may request us to assist you at info@ibiliti.co.za or you may report the incident to 1Web who will then contact us and make arrangements to ban the User from accessing the system.

1.1 The 1Web account blocking procedure

1Web offers this service in good faith and reserves the right to unblock/block any account if a Profile Owner/Authorised Contact remains unavailable for over 24 hours or if foul play, malice, or unfair business practice is suspected.

In electing to use this facility, it remains the responsibility of our Users to ensure that their contact information is up to date and that they are available to respond to queries within a 24 hour period.

It is considered an abuse of this service should your contact details be out of date or if you are unavailable to 1Web and/ or your client within a reasonable timeframe. Should Users be unavailable to their clients where it is deemed an emergency situation, 1Web will act in the interest of 1Web's business continuity.